



WATER AND WASTEWATER DEPARTMENT

Form WWW-1001
Version: 1.0
Effective/Resolution Date:
June 6, 2011

LEAK ADJUSTMENT REQUEST

Customer Information

Request Date: _____ Leak Discovered Date: _____

Name: _____

Account No.: _____ Daytime Phone: _____

Address: _____

Leak Information

Explain request/cause of leak: _____

Describe repairs, date and attach documentation: _____

****ATTACH RECEIPT/DOCUMENTATION FOR LEAK REPAIR****

Certification

I, _____, certify that there was a leak at the above address and it has been repaired and is now in good condition and free from leaks. In my opinion, these leaks were large enough to have caused the increase in the water bill which was rendered to the above address. I make oath that matters set forth in the above certificate is true and accurate. I hereby authorize a representative of the Town of Plattsburgh Water and Wastewater Department to inspect the property at above address.

Signature: _____ Date: _____

Important: Please be aware that a large leak may result in a water bill that could total SEVERAL THOUSAND DOLLARS! Small leaks are typically less, but many small leaks are often the sign of a problem water line and indicate that larger and more expensive leaks are likely to happen in the future. Since the Leak Adjustment is a one-time-only benefit, if you request an adjustment for a leak, large or small, you will NOT be eligible for another leak adjustment if you have a second larger leak in the future. If a service line is prone to future leaks, the best way to reduce the risk of a second leak is not to patch or "spot fix" the break, but to replace the entire line. Because each circumstance is unique, we strongly suggest that you contact your repair provider for professional advice given your particular circumstance.